

What are the advantages of purchasing one of the required laptops?

- **Financial Aid:** These are the only laptops that can be purchased using your financial aid money.
- **Compatible with e-testing software:** These laptops will meet the strict software and hardware requirements being implemented to allow e-testing which will be implemented this next year. These requirements will help create a level playing field so everyone will have the same equipment while taking the same tests.
- **Custom "Imaging":** When you receive your new computer, it will have much of the software and utilities you'll need to use in your program preloaded on the hard drive! This will save you a lot of setup and configuration time.
- **A "business class" notebook computer:** The design and construction of these models is far superior to the consumer class notebooks you will see at retailers in the sub-\$1000 price range.
- **Hardware Support:** Warranty hardware support is provided by Lenovo certified technicians that are on the staff of the UConn Co-op. If you have any issues related to the hardware of your new computer, just drop it off at the UCHC Bookstore (UConn Co-op) and we'll take care of repair and get it back to you ASAP.
- **Loaner Computers:** Are provided to students that have purchased one of the required models from the UConn Co-op and need to have their unit serviced. That way you'll never be without a computer.
- **Software Support:** Provided by the staff of the **Computer Education Center (CEC)** at the UConn Health Center. For more information about the services they provide and hours of operation, visit the CEC website at: <http://library.uchc.edu/departm/cec/>
- **Accidental Damage Coverage:** Included with the 3 year Parts and Labor warranty that comes with these computers, is Accidental Damage Coverage. This covers any accidental damage such as drops or spills not normally covered by typical PC warranties.
- **Software Requirement:** Our e-testing software requires that Windows XP is running on your machine (please note that they do not support a Mac running XP it has to be Windows XP running on a PC). Also please note that not all UCHC applications that you may use while here will run in Windows Vista.
- **Future PDA Requirement:** Please note there is a School of Medicine requirement that you purchase a Pocket PC in your second year. Pocket PCs and some of the required curricular software for them are not compatible with Macs. The required laptop models have been tested and work well with the Pocket PCs.

Can I purchase a laptop other than one of the required models?

If you do not plan to use your financial aid money and wish to purchase a laptop with all the specifications noted on these required models, you may do so. However, please note that there is a \$500 charge to have the curricular software installed and configured on your laptop and not all wireless cards support (will connect to) the UCHC wireless network. Please contact the CEC staff to be sure the model you plan to use meets our specifications. Please note your laptop must be running Windows XP as not all of your curricular software is supported under Windows Vista.

Can I connect to the UCHC wireless network without one of the required laptops?

The Health Center's wireless network requires a wireless card and wireless client that supports LEAP Authentication. Not all wireless cards support both of these requirements. CEC staff can assist with determining whether your wireless card can connect to the UCHC network.

Can I purchase a Mac?

Macs will not meet the minimum requirements for e-testing and are therefore not approved.

Can I purchase a Mac running Windows XP through Boot Camp or Parallels?

Some of our curricular software will not run on Macs. Our curriculum software does not specifically support Macs running Windows XP. Please note that Boot Camp will not be officially supported by Apple until they release Leopard and that Parallels runs Windows as a virtual machine which means that Windows is running inside of Mac OSX.

Can I install Windows Vista on my laptop?

Many UCHC applications are not compatible with Vista, and Vista is not supported by our Information Technology department. Please do not install Vista onto your laptop as you will not be able to use all of the required curricular software (most importantly the E-Testing software).

Should I upgrade my browser to Internet Explorer 7?

There have been some compatibility issues using Internet Explorer 7 with Blackboard (your course management software). Our IT department is also not officially supporting IE7 as some UCHC applications, which can include your student web email interface, have some compatibility issues. We are recommending IE6.

Can I upgrade some of the hardware components in my laptop purchase?

The UConn Co-op has received special pricing from Lenovo for these particular laptops along with the specific hardware configurations. If you were to buy one of these laptops directly from Lenovo you would pay at least \$500 more than what the Co-op is offering. Some of the hardware components can be upgraded and others cannot. Each will be addressed below.

- **Processor:** This cannot be upgraded – it is part of the Co-op’s special pricing.
- **Memory:** This can be upgraded however the R60 model comes with two 512 MB memory sticks instead of one 1 GB stick. This means that if you wanted to upgrade your machine you may have to replace one of the 512 MB sticks with a 1 GB stick and thus wasting some memory that you had paid for.
- **Monitor:** This cannot be upgraded – it is part of the Co-op’s special pricing.
- **Battery:** A 9 cell battery or battery pack that fits into your CD/DVD drive bay can be purchased on top of the regular pricing.

Please note that additional hardware costs will not be covered in your Financial Aid package.

What do I do if I have a hardware problem with my laptop?

If you have a hardware problem with your laptop you can simply drop it off at the UConn Co-op right at the UConn Health Center (UCHC). The Co-op techs will repair it and generally have it back to you to pick up at UCHC within a week. In the meantime the Co-op will have a loaner laptop available for you to use while your laptop is being repaired. If you need assistance with diagnosing whether it is a hardware problem or backing up your data before sending it off for work you can see CEC staff for assistance.

What’s the difference between the R60 and T60 laptop?

R60	T60
<ul style="list-style-type: none">• Less expensive• IEEE 1394 port	<ul style="list-style-type: none">• Larger Hard Drive• One 1 GB Stick Of Memory• Sturdier Magnesium Alloy case• DVD Multi-burner (Dual layer CD/DVD burner)• DVD drive is hot swappable• Lighter & Smaller